

# IT Infrastructure

## Wired and wireless infrastructure services delivering you efficiencies and savings, maximising return on investment

To remain competitive in today's market place a robust corporate communications infrastructure has to offer optimum efficiency at a minimal cost to ensure you and your customers enjoy maximum return on investment.

To assist our clients in achieving this goal Imerja provides a complete end to end portfolio of services to ensure the smooth roll out of your infrastructure project, from an initial network assessment and gap analysis to ITIL compliant SLA based network management services.

Imerja works closely with its customers to plan each infrastructure project in detail. Our highly experienced engineers are knowledgeable in the latest technology ensuring that the advice and specifications offered are based on the customer's business needs and budget and not influenced by manufacturer preference.

Imerja's technical specialists are expert professionals with proven track records in the design and implementation of innovative, complex and cost effective secure network solutions delivered on budget and on time.

To ensure effective implementation and integration a dedicated project team is assigned to an implementation from start to finish under the guidance of an experienced project manager who is empowered to resolve any issues without delay.

Whether you are building an infrastructure from scratch or redesigning an existing infrastructure Imerja will help to identify security vulnerabilities, network efficiencies and develop scalable and secure solutions on best practice models.

Imerja's network, assessment, design, installation and integration services enable the smooth migration from an existing infrastructure to a new solution with minimum downtime and maximum support.

**analysis of network requirements**

**detailed solution design**

**implementation & configuration**

**testing & commissioning services**

**maintenance & support**

**24x7 managed services**

**bespoke SLA driven services**



**We see IT from  
your perspective**

Imerja provides national coverage with engineers based from permanent office locations supported by a network of home based engineers and regional equipment stores offering immediate access to equipment.

Alternatively, Imerja can provide review and validation services on your own network design, verifying the design functionality against the feature sets available on your preferred hardware platforms and software solutions.

If there are alternate approaches to the network design that could benefit you, such as enhanced feature set or new standards compliance, Imerja will be able to make appropriate recommendations ensuring the most effective deployment is achieved.

*“We see Imerja as a trusted partner to help us maintain forward momentum in the development of our customers’ IT infrastructure – which is critical in supporting the drive towards realising the national agenda for modernisation and providing value for money.”*

Head of IT Services  
Sussex Health Informatics Service

- › IT Security
- › IT Infrastructure
- › Complex Hosting
- › Managed Services

To compliment its assessment, design and installation services Imerja offers a comprehensive suite of support services from technical help desk and on-site maintenance to fully functional service level driven managed services.

Imerja’s range of support services are bespoke to each client’s requirements and are designed to reduce operating costs whilst increasing business efficiency.

To find out more how Imerja can work with your organisation and find the best solutions to fit your requirements please contact us or email [info@imerja.com](mailto:info@imerja.com).

**Northern Office**

Hallmark House  
Paragon Business Park  
Chorley New Road  
Horwich, Bolton  
BL6 6HG

**Midlands Office**

Bennetts Place  
30-31 High Street  
Market Harborough  
Leicestershire  
LE16 7NL

**Southern Office**

Regent House  
Theobald Street  
Elstree  
Hertfordshire  
WD6 4RS