

Complex Hosting

Secure, resilient, scalable and fully managed environment ensuring 24x7 service availability

In taking away the burden of compliance, availability and security, Imerja's Complex Hosting service saves you time and money, reduces carbon emissions, and helps your business work more efficiently.

Businesses need to be more confident than ever that their services are secure and available 24 hours a day, seven days a week. To ensure constant up time mains power needs to be supplemented by UPS, a stand-by generator, multiple air conditioning units in case one fails, and multiple internet connections both at the wall and into the building.

Organisations that handle credit card data must also comply with PCI regulations, so hardware, software, the computer room and the office environment all have to meet specific standards.

In the past people have looked to avoid cost associated with keeping their entire IT infrastructure in-house, and moved equipment into a hosting centre. But this can be extremely expensive, particularly if each client requires its own environment, and for small businesses the costs associated with this can be prohibitive.

In response to these challenges, Imerja has developed its own dedicated hosting suite located within dedicated offices in two locations.

Imerja's Complex Hosting is delivered from a fully resilient and secure environment with in-built redundancy, including back up power and environmental controls, diverse internet connections from different service providers, designed to meet PCI standards, and underpinned with a common security infrastructure.

fully resilient environment

built in redundancy ($n+1$)

advanced physical security

flexible & scalable deployment

managed firewall infrastructure

intrusion detection

load balancing

optimisation

ServiceAlert™ monitoring

24x7 managed services

high performance at low cost

optional complex services



**We see IT from
your perspective**

The purpose built facilities are protected by advanced physical security measures which include external and internal CCTV systems monitoring the perimeter of the buildings and key locations within each office environment – all CCTV is visible to Imerja Security Operations Centre (ISOC) engineers 24x7, and recorded in digital format.

All access to the buildings and into Imerja offices is via an electronic access control system, protected by an alarm and monitored by CCTV. Events from the alarm, CCTV footage and access control systems are archived for a minimum of three months and can be accessed on request.

Emergency services (Police and Fire) are less than a mile away from both locations. Neither site is subject to flooding or at risk from flash floods, and there are no overhead power cables or tall structures nearby.

With robust physical security in place, Imerja has developed a secure enterprise class service across the hosting suite, allowing organisations to take advantage of market leading protection at a fraction of the usual cost and reduce their carbon footprint through outsourcing.

The service is underpinned by Imerja's own ServiceAlert™ management solution which delivers an SLA backed response to alerts. Being located with our own premises, the 24/7 Help Desk provides further confidence that there will always be someone available to assist if needed.

- › IT Security
- › IT Infrastructure
- › Complex Hosting
- › Managed Services

Alongside development of its Complex Hosting service, Imerja has established a comprehensive managed service capability helping its customers improve business efficiencies and realise cost savings, including hosting 'hot standby' disaster recovery solutions and providing single help desk support services for all data and voice support calls.

To find out more how Imerja can work with your organisation and find the best solutions to fit your requirements please contact us or email info@imerja.com.

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