

Housing

Bespoke end to end service packages help ensure reliable delivery of critical services

As with any business, IT plays a critical role in supporting the day to day operation and service delivery is housing organisations, which often operate from more than one location and typically include remote and mobile workers. Ensuring that essential services are reliably delivered when and where they are required calls for appropriate technical solutions to be deployed and supported.

Recognising the specific business requirements of housing associations, Imerja has developed bespoke technical services and support packages. Working in partnership with housing associations to support their critical infrastructure means they can focus on their business of effectively serving their customers.

“The Trust selected Imerja because of their convincing and cost effective proposal, their willingness to study our requirements in depth and their clear focus on working in close collaboration with our own in house support team.”

Acting Head of Business Support
Trafford Housing Trust

Knowsley Housing Trust – penetration and vulnerability testing, technical and support services for LAN and wireless network infrastructure, end point security deployment, maintenance and support.

Trafford Housing Trust – technical consultancy, hardware maintenance and 24x7 managed services, end point security deployment, maintenance and support.

Helena Partnerships – professional services including technical design and planning of IT infrastructure, maintenance and support

At Imerja we believe that our skills diversity, integrity and flexibility combine to create a unique proposition that offers customers services of exceptional value.

We have invested in developing complex hosting and a broader managed service capability in anticipation of changing market demands, and we are already working with a number of housing associations to help them improve business efficiencies and realise cost savings, including hosting ‘hot standby’ disaster recovery solutions and comprehensive managed services that provide a single help desk for all data and voice support calls.

To find out more how Imerja can work with your organisation and deliver the best solutions to meet your requirements please contact us on the number below or email us at info@imerja.com.

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