

# Healthcare

## Sustainable partnership approach to working underpinned by health sector expertise

With proven expertise on delivering critical projects within major teaching hospitals and PCT organisations, Imerja is a specialist IT service provider to customers in the healthcare sector.

Imerja has been working with healthcare customers since it was established – Chelsea & Westminster Healthcare NHS Trust was one of its first customers, and Imerja continues to be a trusted partner providing round the clock support and managed services across its IT estate.

With a commitment to developing and delivering relevant services to the healthcare sector, Imerja's customer base has grown through strong account management and a willingness to remain flexible to the changing demands of the customer's business requirements.

Working hard to deliver critical projects to demanding timescales as well as providing expert advice to underpin strategic decisions, Imerja has become a trusted partner to major NHS and private healthcare organisations such as the ones to the right.

**Chelsea & Westminster NHS Trust** – network upgrade, firewall consolidation, wireless implementation, maintenance, on-site engineering support, 24x7 managed service

**Sussex Health Informatics Service** – business and technical consultancy, business case development, SAN deployment, consultancy on Exchange migration and business continuity solutions

**Lancashire Healthcare** – working in partnership with ntl:Telewest Business to deliver the implementation of Community of Interest Network (COIN), provision of service desk support and telephony services

**Medical Research Council** – network upgrade and support, firewall consolidation, end point security solutions incorporating deployment and support of overseas research stations, including Gambia

**Health Foundation** – end point security solution, development of VoIP solution, support and technical consultancy

**St Andrews Healthcare** – technical consultancy, network optimisation, end point security, support

**Kings College Hospital NHS Trust** - strategy review of single sign-on solutions



IT in step with your  
business

Developments in technology have offered greater efficiencies and improved service delivery, and this has been evident in the healthcare sector through real-time access to patient information, with innovations such as eprescribing and online booking already helping to improve the patient experience.

With connectivity becoming more affordable, virtualization and secure hosting services being more widely used, there will be a continuing shift towards IT being delivered as a service across the public sector, including healthcare. This will go beyond the infrastructure layer to include all aspects of secure communications in an increasingly mobile environment.

More efficient use of available bandwidth, acceleration of clinical applications and smarter management of complex infrastructure and services will ensure consistent service delivery and help to drive down capital expenditure.

***“We see Imerja as a trusted partner to help us maintain forward momentum in the development of our customers’ IT infrastructure – supporting the drive towards realising the national agenda for modernisation and providing value for money.”***

Head of IT Services  
Sussex Health Informatics Service

***“Despite the tremendous upheaval a project like this involves, Imerja managed to complete the tasks with no disruption to service for the users, and have impressed throughout with their tireless commitment to get the job completed whatever the cost.”***

Head of ICT  
MRC Clinical Trials Unit

At Imerja we believe that our skills diversity, integrity, and flexibility all combine to create a unique proposition that offers our customers services of exceptional value. We have already invested in developing complex hosting and a broader managed service capability in anticipation of changing market demands, and we are already working with a number of healthcare organisations to help them improve business efficiencies and realise cost savings, including hosting ‘hot standby’ disaster recovery solutions and comprehensive managed services that provide a single help desk for all data and voice support calls.

To find out more how Imerja can work with your organisation and find the best solutions to fit your requirements please contact us on the number below or email us at [info@imerja.com](mailto:info@imerja.com).

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